

Dear District 8 Senior Resident,

Welcome and thank you for your interest in the District 8 Senior Support Program! We are excited to help you navigate the process of getting started accessing the District 8 Senior Support Funding. The District 8 Senior Support Fund, is a historic \$5 million initiative sponsored by Council Chair Edward P. Burroughs, III. and the district 8 Community Care Center. This reinvestment in District 8 Seniors is a direct result of Chair Burrough's unwavering commitment to ensuring that MGM Local Impact Grant dollars benefit the people they were intended to help. *If you have received this email, you are officially registered!*

As you might imagine, the response has been tremendous with over 4,000 prospective enrollees! The great news is that we have begun the official enrollment that will provide the financial assistance many District 8 Seniors need.

Let's go! Here is a list of what is required to get the financial assistance you signed up for!

Important Note(s):

*If you have already started the process with the Program Management Team at our office, please disregard this notice. You do not need to provide any additional documentation.



THESE INSTRUCTIONS ARE ONLY FOR INDIVIDUALS WHO OFFICIALLY REGISTERED BETWEEN July 18, 2025, through August 31, 2025. NO NEW APPLICATIONS ARE ACCEPTED. THIS NOTICE IS NOT TRANSFERABLE AND SHOULD NOT BE SHARED.

Internet Users (you have access to internet, email, cellphone, or fax)

- Read, date and sign the attached informed consent form: D8CCC Consent Form
- 2. Scan or take a photo of your picture identification (should have your date of birth on it)
- 3. Scan or take a photo of the bill or notice that you need assistance with (i.e., current bill, statement, delinquency notice, lease, mortgage agreement/payment notice, or tax bill, etc.); received within the past 30 days.
 - **Rental leases must include (landlord/property manager name, payment address, email, and phone number). For all mortgage notices, please identify how your mortgage company prefers to receive payment (check, wire transfer, ACH, etc.) If this information is not included, it will be sent to the address on the mortgage notice/bill.
- 4. Upload all of your documents: Secure Upload: D8CCC UPLOAD
- 5. Email to: enrollment@d8ccc.org, or fax your documents directly to our office at **301-888-0464.**
- 6. **That's it!** You will receive a confirmation email informing you of your official enrollment, and other pertinent information about how to use the point system for the service(s) you need financial assistance with.
- 7. If you selected grass cutting as a service need, you will receive a call directly from the landscaping company to schedule your service. **Some enrollees may already be**

receiving grass cutting service. Any questions or concerns with grass cutting should only be directed **to 240-528-8933.**

In-Person Appointment (Only for those seniors who don't have email, internet, cellphone, or fax access)

- 1. You can schedule an appointment by calling our office number at **301-888-0463**
- 2. Once your appointment is scheduled, please prepare by gathering your picture identification (must include date of birth); and all supporting documents for the bill or notice you need assistance with (i.e. current bill, statement, delinquency notice, lease, mortgage agreement, or tax document, etc.); Received within the past 30 days
- 3. Arrive to your appointment at **District 8 Community Care Center: 7800 Allentown Road,**Fort Washington, MD 20735
- 4. There you will meet an enrollment specialist who will scan your identification and supporting documents related to the financial assistance your identified
- 5. You will be required to sign and date the informed consent
- 6. **That's it!** You will receive a confirmation email informing you of your official enrollment, and other pertinent information about how to use the point system for the service(s) you need financial assistance with
- 7. If you selected grass cutting as a service need, you will receive a call directly from the landscaping company to schedule your service. **Some enrollees may already be receiving grass cutting service.** Any questions or concerns with grass cutting should only be directed to 240-528-8933

At-Home Appointment (Only for special cases where the individual has limited mobility and cannot travel, and who does not have internet, email, cellphone or fax capacity to complete the process electronically)

- 1. Schedule an appointment by calling our office number at 301-888-0463
- 2. Provide your home address and the preferred time you wish to have our staff come to your home to gather all pertinent documentation
- 3. The District 8 Community Care Center staff will arrive to your home at the designated time (please secure any pets)
- 4. Provide all your documentation (identification with date of birth on it); and all supporting documents for the bill or notice you need assistance with (i.e., current bill, statement, delinquency notice, lease, mortgage agreement, or tax document, etc.); Received within the past 30 days
- 5. All of your documentation, including the informed consent form will be scanned and submitted on your behalf
- 6. *That's it!* You will receive confirmation via regular US postal mail about your financial assistance eligibility and/or confirmation that your bill was paid
- 7. If you selected grass cutting as a service need, you will receive a call directly from the landscaping company to schedule your service. **Some enrollees may already be receiving grass cutting service.** Any questions or concerns with grass cutting should only be directed to **240-528-8933**

Remember, if you have questions, please feel free to email us at info@D8CCC.org or reach us by phone at 301-888-0463 or visit our website at www.D8CCC.org

On behalf of County Chair, Edward Burroughs III, and other partners of the initiative, we thank you for being part of this historic investment in our community. Council Chair Burroughs and his team are honored to serve you and ensure that these resources are used to uplift the seniors who need them the most.

Sincerely,





301-888-0464 Fax

www.D8CCC.org

QUIICK REFERENCE INSTRUCTIONS

Dear Participant,

To complete your enrollment, please follow the steps below:

Step 1 - Sign the Consent Form

Click here: E-SIGN LINK: D8CCC Consent Form

After signing, you will be taken to the document upload page: Secure Upload: D8CCC UPLOAD

Step 2 - Submit Your Documents

Please provide:

- Government-issued photo ID
- Copies of the bills you are requesting assistance with (limited to):
 - Utility bills (electric, gas, water only)
 - Property tax bill
 - Mortgage statement (please note the preferred method of payment accepted by your mortgage company (check, wire transfer, ACH, etc.); if this is not listed, payment will go to the address on your statement
 - Rental lease (**must include** landlord/property manager name, payment address, email, and phone number)
- Notices of late payment or disconnect (if applicable)
- · Copies of any payment plans already in place

Flease only upload documents for the services you selected when you applied. We cannot process new requests, as the application window has closed.

Ways to Send Documents:

- Secure Upload (preferred): [Upload Link]
- Fax: **301-888-0464**
- Mail: 7800 Allentown Rd, Fort Washington, MD 20744
- In-Person: **By appointment only** (call 301-888-0463 to schedule)

Payment Conditions:

- You must continue paying your bills in full while your application is being processed.
- If your bill is greater than the amount awarded, you must pay the difference before the District 8
 Community Care Center can release the final payment.
- Please allow up to 30 days for processing. If we need more information, we will contact you. For assistance, call **301-888-0463** (Mon–Fri, 8:30 AM–4:30 PM).

Thank you,

D8CCC Team



